
Sumimark IV 300dpi Printer appears Offline and will not Print

If the Sumimark IV 300dpi printer appears offline as well as not print and shows no errors either on the printer or in the software, the printer driver may be the issue and need to be uninstalled then reinstalled.

If you need the SMIV 300dpi driver, you can download it from Seagull Scientific directly:

<https://www.seagullscientific.com/support/downloads/drivers/>

Printer Brand: Sumitomo

Model: Sumimark IV-AIO 300dpi

To Uninstall and Reinstall Driver:

-Run **Seagull Driver Wizard**

-Accept terms in license agreement

-**Installation Directory / Next**

-**Installation Information /** Check only **Run Driver Wizard** after unpacking drivers

-On the **Welcome to the Seagull Driver Wizard** window select **Remove Printer Drivers**

-Select **Automatically Remove all Drivers by Seagull**

-**Finish**

-**Install Driver**

-**Installation Directory / Next**

-**Installation Information /** Check only **Run Driver Wizard** after unpacking drivers

-**Finish**

-**Install Printer Drivers**

-**Other (Do not select USB) / Next**

-Select **SumiMark IV AIO-300dpi**

-Select **USB001**

Continue on with the driver install.

Assign the printer in Sumilabel:

- ***Sumilabel Explorer*** screen

-Select ***OPTIONS***

-Select ***PRINTER OPTIONS***

-Highlight the SumiMark IV 300dpi printer in the ***System Installed Printers*** box / Click ***ADD*** / Printer will appear in ***Application Printers*** box below

-Check the default box next to the printer

-Click ***OK***

